

Complaint Survey

Please take a moment to complete this brief survey regarding the complaint investigative process.

1. Did you receive information explaining the investigative process? ___Yes ___No
2. Did you speak with an investigator concerning the complaint? ___Yes ___No
3. Did the investigator understand the complaint? ___Yes ___No
4. Was the investigator courteous? ___Yes ___No
5. Do you believe the complaint was handled in a timely manner? ___Yes ___No
6. Were you kept informed of the status of the investigative process? ___Yes ___No
7. Was the outcome of the investigation appropriate? ___Yes ___No
8. Were you satisfied with the investigative process? ___Yes ___No
9. If not satisfied, please explain in the comments section.

COMMENTS:

Thank you for participating in our survey.

If you have any questions, or if we can be of assistance, please contact our office (Toll Free) (866) 461-7640 or (Direct) (334) 242-5568 or e-mail rick.huett@bels.alabama.gov.

You may mail the form to the address below or email the form to Rick Huett at the email address listed above.

Alabama State Board of Licensure for
Professional Engineers & Land Surveyors
PO Box 304451
Montgomery, AL 36130-4451